LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com.DEGREE EXAMINATION –**COMMERCE**

FIFTH SEMESTER – **APRIL 2019**

CO 5506– HUMAN RESOURCE MANAGEMENT

Date: 15-04-2019   Dept. No.   Max. : 100 Marks

Time: 09:00-12:00

Part-A

Answer ALL the questions   **10X2= 20 Marks**

1. Define "Human Resource Management".

2. What is meant by Human Resource Policies?

3. State the meaning of Human Resource Planning.

4. What meant by job analysis?

5. Define Recruitment.

6. What is meant by testing?

7. Define the term 'Training'.

8. What is meant by 'On-the job training'?

9. Define "Performance appraisal system".

10. What is grievance?

Part-B

Answer any FOUR questions   **4X10= 40 Marks**

11. Explain the scope and importance of Human Resource Management.

12. Discuss the need for human resource planning.

13. Discuss the advantages of job analysis.

14. What are the tests conducted in selection process in organization? Explain.

15. How do you identify the training needs of industrial organization? Explain.

16. What are the stages of competency? Explain.

17. How can performance appraisal be made successful in the organization? Explain.

Part-C

Answer any TWO questions   **2X20= 40 Marks**

18. Discuss the various roles of HR manager in an organization.

19. What are the types of recruitment practices followed in organization? Explain.

20. Describe the different steps in selection process.

21. How is grievance redressed? State the outline of the grievance redressal procedure.

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